

UNIVERSITY OF CALICUT

Abstract

General and Academic IV-Faculty of Commerce and Management Studies -Scheme and Syllabus of BBA Honours Programme - in tune with the CUFYUGP Regulations 2024 and AICTE guidelines with effect from 2024 Admission onwards - Approved -Subject to ratification by the Academic Council- Implemented- Orders Issued

G & A - IV - E

U.O.No. 9589/2024/Admn

Dated, Calicut University.P.O, 19.06.2024

Read:-1. U.O.No. 3103/2024/Admn dated 22.02.2024

- 2. Item No:1 of the Minutes of the meeting of the Board of Studies in Management Studies (UG) held on 04.06.2024.
- 3. Item No: 3 of the Minutes of the Faculty of Commerce and Management Studies dated 14.06.2024.

ORDER

- 1. As per the U.O read as (1) above, the Regulations of the Calicut University Four Year UG Programmes (CUFYUGP Regulations 2024) for Affiliated Colleges, has been implemented with effect from 2024 admission onwards.
- 2. The meeting of the Board of Studies in Management Studies (UG) held on 04.06.2024 vide paper read as (2) above, approved the scheme and syllabus of the BBA Honours programme prepared in tune with the Model Curricular frame work for UG Degree in Bachelor in Business Administration (BBA) programme issued by All India Council for Technical Education (AICTE) and CUFYUGP Regulations 2024 with effect from 2024 Admission onwards.
- 3. The Faculty of Commerce and Management Studies, it its meeting held on 14.06.2024 approved the minutes of the meeting of the Board of Studies in Management Studies held on 04.06.2024, vide paper read as (3) above.
- 4. Considering the urgency, the Vice Chancellor approved the minutes of the meeting of the Faculty of Commerce and Management Studies held on 14.06.2024 and accorded sanction on 19.06.2024 to implement the scheme and syllabus of the BBA Honours Programme prepared in tune with CUFYUGP Regulations 2024 and AICTE guidelines with effect from 2024 Admission onwards, subject to ratification by the Academic Council.
- 5.The Scheme and Syllabus of BBA Honours Programme prepared in tune with CUFYUGP Regulations 2024 and AICTE guidelines is, thus, implemented with effect from 2024 Admission onwards.
- 6. Orders are issued accordingly. (Syllabus appended)

Ajayakumar T.K

Assistant Registrar

То

- 1. The Principals of all Affiliated Colleges
- 2. Director, SDE

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Section Officer

UNIVERSITY OF CALICUT

BBA HONOURS

(MAJOR, MINOR AND GENERAL FOUNDATION COURSES)

SYLLABUS & MODEL QUESTION PAPERS w.e.f. 2024 admission onwards

(CUFYUGP Regulations 2024)

BBA HONOURS

(MAJOR, MINOR AND GENERAL FOUNDATION COURSES)

SYLLABUS

ELIGIBILITY FOR ADMISSION

Any candidate who has passed the Plus Two of the Higher Secondary Board of Kerala or that of any other University or Board of Examinations in any state recognized as equivalent to the Plus Two of the Higher Secondary Board in Kerala, with not less than 45% marks in aggregate is eligible for admission, However, SC/ST, OBC and other eligible communities shall be given relaxation as per University rules.

MEDIUM OF INSTRUCTION

The medium of instruction and examination shall be English.

PROGRAMME OUTCOMES (PO):

At the end of the graduate programme at Calicut University, a student would:

	Knowledge Acquisition:
PO1	Demonstrate a profound understanding of knowledge trends and their impact on the
	chosen discipline of study.
	Communication, Collaboration, Inclusiveness, and Leadership:
PO2	Become a team player who drives positive change through effective communication,
	collaborative acumen, transformative leadership, and a dedication to inclusivity.
	Professional Skills:
PO3	Demonstrate professional skills to navigate diverse career paths with confidence and
	adaptability.
	Digital Intelligence:
PO4	Demonstrate proficiency in varied digital and technological tools to understand and
	interact with the digital world, thus effectively processing complex information.
	Scientific Awareness and Critical Thinking:
PO5	Emerge as an innovative problem-solver and impactful mediator, applying scientific
103	understanding and critical thinking to address challenges and advance sustainable
	solutions.
	Human Values, Professional Ethics, and Societal and Environmental Responsibility:
PO6	Become a responsible leader, characterized by an unwavering commitment to human
100	values, ethical conduct, and a fervent dedication to the well-being of society and the
	environment.
	Research, Innovation, and Entrepreneurship:
PO7	Emerge as a researcher and entrepreneurial leader, forging collaborative partnerships
FO/	with industry, academia, and communities to contribute enduring solutions for local,
	regional, and global development.

PROGRAMME SPECIFIC OUTCOMES (PSO):

At the end of the BBA Honours programme at Calicut University, a student would:

PSO1	Demonstrate professional development on fundamentals of management and personal development through engagement in real world business scenario
PSO2	Exhibit critical thinking and managerial competencies through effective communication, teamwork, problem solving, decision making, ICT and project management skills.
PSO3	Create innovative systems and best practices in both domestic and global areas of work that are replicable and feasible.
PSO4	Emerge as intrapreneur/entrepreneur leveraging on opportunities with relevant traits of a visionary leader

BBA HONOURS PROGRAMME COURSE STRUCTURE

Semes	Course Code	Course Title	Но	Total Hours/week									Marks		
ter			T	P	Total	dits	I	E	Total						
	BBA1CJ101	Core Course 1 Foundations in Business Decision	4	0	4	4	30	70	100						
	BBA1CJ102 / BBA1MN101	Core Course 2 Marketing Management	4	0	4	4	30	70	100						
	BBA1CJ103 / BBA1MN102	Core Course 3 Communicating with Financial Data	4	0	4	4	30	70	100						
1	BBA1FM105	MDC/MDE-1 Creativity, Innovation & Business Development	3	0	3	3	25	50	75						
	BBA1FS111	Skill Enhancement Course 1 Digital Marketing for Business	3	0	3	3	25	50	75						
	ENG1FA 101(3)	Ability Enhancement Course 1– English	2	2	4	3	25	50	75						
		Ability Enhancement Course 2 – Additional Language	3	0	3	0	0	0	0						
		Total			25	21			525						
2	BBA2CJ101	Core Course 4 Business Economics	4	0	4	4	30	70	100						
		Core Course 5 Financial Management	4	0	4	4	30	70	100						

		Core Course 6 Foundations for Business Analytics	4	0	4	4	30	70	100
		Skill Enhancement Course 2				3	25	50	75
		Spreadsheet Modelling for Business	2	2	4	3			13
	ENG2FA 103(3)	Ability Enhancement Course 3– English	2	2	4	3	25	50	75
		Ability Enhancement Course 4 – Additional Language	3	0	3	0	0	0	0
		Total			23	18			450
	ı	,							
	BBA3CJ201	Core Course 7 Domestic Logistic Management	4	0	4	4	30	70	100
	BBA3CJ202	Core Course 8 Business & Corporate Regulations	4	0	4	4	30	70	100
		Core Course 9 Human Resource Management	4	0	4	4	30	70	100
3	BBA3CJ204 /	Core Course 10 Strategic Cost Analysis	4	0	4	4	30	70	100
		Skill Enhancement Course 3 Skills for Employability	2	2	4	3	25	50	75
		MDC/MDE 2 – (E/AL) KS	3	0	3	3	25	50	75
		Total			23	22			550
	<u> </u>		I			1			
	BBA4CJ205	Core Course 11 Decision Science	4	0	4	4	30	70	100
	BBA4CJ206	Core Course 12 Organization Behaviour	3	2	5	4	30	70	100
	BBA4CJ207	Core Course 13 Entrepreneurship Essentials	3	2	5	4	30	70	100
4	BBA4CJ208	Core Course 14 Corporate Governance & Ethics	4	0	4	4	30	70	100
	BBA4FV 108	Value-Added Course 1 Innovation & Business Dynamics	3	0	3	3	25	50	75
	ENG4FV 109(3)	Value-Added Course 2 – English	3	0	3	3	25	50	75
		Total			24	22			550

	BBA5CJ301	Core Course 15 Operations Management	4	0	4	4	30	70	100
	BBA5CJ302	Core Course 16 Behavioral Finance	4	0	4	4	30	70	100
	BBA5CJ303	Core Course 17 Business Research Methods	4	0	4	4	30	70	100
		Elective Course 1	4	0	4	4	30	70	100
5		Elective Course 2	4	0	4	4	30	70	100
	BBA5FS114	Skill Enhancement Course 4 – Communicating with AI	3	0	3	3	25	50	75
	BBA5FS115	Skill Enhancement Course: - Internship-1	0	0	0	4	100		100
		Audit Course- 1	0	0	0	0	0	0	0
		Total			23	27			675
			1			1			
		Core Course 18 Networking in Business	3	2	5	4	30	70	100
		Core Course 19 Total Quality Management	4	0	4	4	30	70	100
		Elective Course 3	4	0	4	4	30	70	100
		Elective Course 4	4	0	4	4	30	70	100
6	BBA6FV110	Value-Added Course 3 Business Environment	3	0	3	3	25	50	75
	BBA6FS116	Skill Enhancement Course: - Project-1	4	0	4	4	30	70	100
		Audit Course- 2	0	0	0	0	0	0	0
		Total			24	23			575
		Total Credits for Three Years				133			3325
	BBA7CJ401	Core Course 20 Strategic Management	3	2	5	4	30	70	100
	BBA7CJ402	Core Course 21 Data Analysis Tools for Social Scientists	3	2	5	4	30	70	100
7	BBA7EJ401	Elective Course 5 Advanced Human Resource Management	3	2	5	4	30	70	100
	BBA7EJ402	Elective Course 6 International Finance	3	2	5	4	30	70	100

BBA7EJ403	Elective Course 7 (in Honours with					30	70	10
	Research programme)	3	2	5	4	50	'	10
	International Marketing							
BBA70E401	Open Elective (in Honours programme)	3	2	5	4	30	70	10
	Hospitality Management	3			4	30	/0	10
BBA7FS117	Skill Enhancement Course: -	0	0	0	4	100		10
	Internship – 2	0			4	100		10
	Total			25	24			60
BBA8EJ404	Elective Course 8 (in Honours		0	4				
	programme)	4			4	30	70	10
	Start-Up Management							
BBA8EJ405	Elective Course 9 (in Honours		0	4				
	programme)	4			4	30	70	10
	Entrepreneurial Capital Management							
BBA8EJ406	Elective Course 10 (in Honours		0	4		30	70	10
	programme)	4			4			
	Advertising & Branding							
BBA8FS118	Skill Enhancement Course: -	8	0	8	8	60	140	20
	Project -2 (in Honours programme)	0			0			
BBA8FS119	Skill Enhancement Course: -							
	Research Project (in Honours with	20		20	20	150	350	50
	Research programme)							
	Total			20	20			50
	Total Credits for Four Years				177			442

Note (1): Core Courses 2, 5, & 9 can be offered to students of other Major disciplines as Minor courses of Group 1, and Core courses 3, 6 & 10 can be offered to them as Minor courses of Group 2. Core Courses 18, & 19 can be offered to eighth semester students of other Major disciplines as Minor courses.

Audit Courses

There are four mandatory Audit Courses or zero-credit courses that the students must attend in different semesters. Two of them are Ability Enhancement Courses offered by Additional Languages in the first and second semesters. The other two are Discipline Specific Elective courses in the fifth and sixth semesters. Students need to complete 75% attendance in Ability Enhancement Courses offered by Additional Languages in the first and second semesters, but need not appear for the internal and external evaluation of these courses. Discipline Specific Elective courses in the fifth and sixth semesters are not meant for class room study. The students can choose any course in management discipline and attend these courses online in platforms like SWAYAM, MOOC etc.

CREDIT DISTRIBUTION

Semester	Major Core Courses	Major DSE	(General F	oundatio	on Cour	rses	Total
			AEC	MDC/ MDE	VAC	SEC	Interns hip/ Project	
1	4+4+4		3	3		3	-	21
2	4+4+4		3			3	-	18
3	4+4+4+4			3		3	-	22
4	4+4+4+4				3 + 3		-	22
5	4+4+4	4+4				3	4	27
6	4+4	4+4			3		4	23
Total for								
Three	76	16	6	6	9	12	8	133
Years								
7	4 + 4	4 + 4+4		4*			4	24
8		4 + 4 +4					8 / 20**	20
* Instead of	f Major DSE Course;	**Instead of	Three Ma	ajor DSE &	& 8 Cred	it Projec	t	
Total for Four Years	76+8 = 84	16+24= 40	6	6	9	12	20	177

ELECTIVE COURSES IN BBA WITH SPECIALISATION

	Finance							
Group		Sem						
No	Sl. No		Title	Course Code				
1	1	5	Security Analysis & Portfolio Management	BBA5EJ301(1)				
	2	5	Financial Derivatives	BBA5EJ302(1)				
	3	6	Strategic Financial Management	BBA6EJ301(1)				
	4	6	Financial Analytics	BBA6EJ302(1)				
			Human Resource Management					
Group		Sem						
No	Sl. No		Title	Course Code				
2	1	5	People Management Skills	BBA5EJ303(2)				
	2	5	Performance Management	BBA5EJ304(2)				
	3	6	Training & Development	BBA6EJ303(2)				
	4	6	HR Analytics	BBA6EJ304(2)				

			Marketing Management	
Group		Sem		
No	Sl. No		Title	Course Code
3	1	5	Consumer Behaviour & Marketing Analysis	BBA5EJ305(3)
	2	5	Marketing Matrix	BBA5EJ306(3)
	3	6	Integrated Marketing Communication	BBA6EJ305(3)
	4	6	Strategic Hospitality Marketing	BBA6EJ306(3)
			Operations Management	
Group		Sem		
No	Sl. No		Title	Course Code
4	1	5	World Class Manufacturing	BBA5EJ307(4)
	2	5	Quality Management	BBA5EJ308(4)
	3	6	Total Productive Maintenance	BBA6EJ307(4)
	4	6	Service Operations Management	BBA6EJ308(4)
			Logistics	
Group	OL M	Sem	TT1.1	
No	Sl. No	_	Title	Course Code
5	1	5	Logistics Management	BBA5EJ309(5)
	2	5	Air Cargo Logistics Management	BBA5EJ310(5)
	3	6	Export & Import Policies & Procedures	BBA6EJ309(5)
	4	6	Shipping & Ocean Freight Logistics Management	BBA6EJ310(5)
			Business Analytics	
Group		Sem		
No	Sl. No		Title	Course Code
6	1	5	Data Visualization for Analytics	BBA5EJ311(6)
	2	5	Data Analytics using R	BBA5EJ312(6)
	3	6	Data Analytics using Python	BBA6EJ311(6)
	4	6	Advanced Data Analytics for Business Decision	BBA6EJ312(6)
			7	
<u> </u>			Entrepreneurship	
Group	OI N	Sem	Trail	C C 1
No	Sl. No	-	Title	Course Code
7	1	5	Design Thinking	BBA5EJ313(7)
	2	5	Family Business Management	BBA5EJ314(7)
	2	6	Entrepreneurial Venture Planning and	BBA6EJ313(7)
	3	6	Communication Strategy	DD A (F1214(7)
	4	6	Social Entrepreneurship	BBA6EJ314(7)

ELECTIVE COURSES IN BBA WITH NO SPECIALISATION

Sl. No	Semester	Title	Course Code
1	7	Advanced Human Resource Management	BBA7EJ401
2	7	International Finance	BBA7EJ402
3	7	International Marketing	BBA7EJ403
4	8	Start-Up Management	BBA8EJ404
5	8	Entrepreneurial Capital Management	BBA8EJ405

GROUPING OF MINOR COURSES IN BBA

(Title of the Minor: FUNCTIONAL BUSINESS ADMINISTRATION)

			General Management	
Group		Sem		
No	Sl. No		Title	Course Code
	1	1	Marketing Management	BBA1MN101
	2	2	Financial Management	BBA2MN101
	3	3	Human Resource Management	BBA3MN201
	'			
			Analytics for Financial Data	
Group		Sem		
No	Sl. No		Title	Course Code
	1	4	Communication with Financial Data	
2	1	1	Communicating with Financial Data	BBA1MN102
2	2	2	Foundations for Business Analytics	BBA1MN102 BBA2MN102

	4 th Year Minor Courses							
Sl. No	Sem	Title	Course Code					
1	8	Networking in Business	BBA8MN304					
2	8	Total Quality Management	BBA8MN405					

NOTE:

- 1. There will be no pathway for BBA students.
- 2. Students from other disciplines can choose Minor Groups in BBA.
- 3. If a student from other department chooses two Minor groups in BBA (Major with Minor Pathway), then the title of the Minor will be **Functional Business** Administration.
- 4. The above-mentioned minor courses are offered by BBA Department to other department students. So, they must attend the minor course classes along with BBA students (core course) depending on the intake capacity of each department as per University Regulations.

DISTRIBUTION OF GENERAL FOUNDATION COURSES IN BBA

				Hours/		Marks		
Sem	Course Code	Course Title	Hours		Credits	I	E	Total
	BBA1FM105	MDC/MDE 1 –						
1		Creativity, Innovation & Business	45	3	3	25	50	75
		Development	relopment					

4	BBA4FV 108	Value-Added Course 1 Innovation & Business Dynamics	45	3	3	25	50	75
6	BBA6FV 110	Value-Added Course 3 Business Environment	45 3		3	25	50	75
1	BBA1FS111	Skill Enhancement Course 1 Digital Marketing for Business	45 3 3		3	25	50	75
2	BBA2FS112	Skill Enhancement Course 2 Spreadsheet Modelling for Business	60	4	3	25	50	75
3	BBA3FS113	Skill Enhancement Course 3 Skills for Employability	60	4	3	25	50	75
5	BBA5FS115	Skill Enhancement Course 4 – Communicating with AI	45	3	3	25	50	75

NB: - Except AEC's, MDC 2(KS), VAC2; all other courses including VAC1, VAC3, MDC1, all SEC's, all core/major courses, all elective courses and open elective shall be taught by Major Discipline Faculty only.

EVALUATION SCHEME

- 1. The evaluation scheme for each course contains two parts: internal evaluation (about 30%) and external evaluation (about 70%). Each of the Major courses is of 4-credits. It is evaluated for 100 marks, out of which 30 marks is from internal evaluation and 70 marks, from external evaluation. Each of the General Foundation course is of 3-credits. It is evaluated for 75 marks, out of which 25 marks is from internal evaluation and 50 marks, from external evaluation.
- 2. The 4-credit courses (Major courses) are of two types: (i) courses with only theory and (ii) courses with 3-credit theory and 1-credit practicum.
 - In 4-credit courses with only theory component, out of the total 5 modules of the syllabus, one open-ended module with 20% content is designed by the faculty member teaching that course, and it is internally evaluated for 10 marks. The internal evaluation of the remaining 4 theory modules is for 20 marks.
 - In 4-credit courses with 3-credit theory and 1-credit practicum components, out of the total 5 modules of the syllabus, 4 modules are for theory and the fifth

- module is for practicum. The practicum component is internally evaluated for 20 marks. The internal evaluation of the 4 theory modules is for 10 marks.
- **3.** 3-credit courses (General Foundational Courses) in BBA are of two types: (i) courses with only theory and (ii) courses with 2-credit theory and 1-credit practicum.
 - In 3-credit course with only theory out of the total 5 modules of the syllabus, one open-ended module with 20% content is designed by the faculty member teaching that course, and it is internally evaluated for 5 marks. The internal evaluation of the remaining 4 theory modules is for 20 marks.
 - In 3-credit courses with 2-credit theory and 1-credit practicum components, out of the total 5 modules of the syllabus, 4 modules are for theory and the fifth module is for practicum. The practicum component is internally evaluated for 15 marks. The internal evaluation of the 4 theory modules is for 10 marks.

Sl. No.	Nature of the Course			ation in Marks of the total)	External Exam	Total Marks
			Open-ended module / Practicum	On the other 4 modules	on 4 modules (Marks)	
1	4-credit course	only theory (5 modules)	10	20	70	100
2	4-credit course	Theory (4 modules) + Practicum	20	10	70	100
3	3-credit course	Only Theory (5 modules)	5	20	50	75
4	3-credit course	Theory (4 modules) + Practicum	15	10	50	75

1. MAJOR COURSES and GENERAL FOUNDATION COURSES

1.1. INTERNAL EVALUATION OF THEORY COMPONENT

Sl. No.	Components of Internal Evaluation of Theory	Internal Marks for the Theory Part of a Major Course of 4-credits			
	Part of a Major Course	Theory	Only	Theory +	-Practicum
		4 Theory Open-ended 4 Theory Practicum Modules Modules Modules			

1	Test paper/	10	4	5	-
	Mid-semester Exam				
2	Seminar/ Viva/ Quiz	6	4	3	-
3	Assignment	4	2	2	-
		20	10	10	20*
	Total	30)		30

^{*} Refer the table in section 1.2 for the evaluation of practicum component

Sl. No.	Components of Internal Evaluation of Theory	Internal Marks for the 3-credits Course			
	Part of a 3-credit Course	Theory	Only	Theory +	-Practicum
		4 Theory	Open-ended	4 Theory	Practicum
		Modules	Module	Modules	
1	Test paper/	10	2	5	-
	Mid-semester Exam				
2	Seminar/ Viva/ Quiz	6	2	3	-
3	Assignment	4	1	2	-
		20	5	10	15*
	Total	25	,		25

^{*} Refer the table in section 1.2 for the evaluation of practicum component

1.2. EVALUATION OF PRACTICUM COMPONENT

The evaluation of practicum component in Major courses is completely by internal evaluation.

Sl. No.	Evaluation of Practicum Component	Marks for	Weightage
	of Credit-1 in a Major Course	Practical/Practicum	
1	Continuous evaluation of practicum performed	10	50%
	in classes by the students by using any kind of		
	formative/summative methods given in the		
	detailed syllabus.		
3	Evaluation of the practicum summary report	10	50%
	submitted for the end semester viva-voce		
	examination by the teacher-in-charge and		
	additional examiner		

*There is no specific format for practicum summary report. It can be decided by teacher-					
in-charge according to the type of practicum chosen.					
Total Marks 20					

		1	
Sl. No.	Evaluation of Practicum Component	Marks for	Weightage
	of Credit-1 in a SEC Course	Practicum	
1	Continuous evaluation of practicum performed	8	50%
	in classes by the students by using any kind of		
	formative/summative methods given in the		
	detailed syllabus.		
3	Evaluation of the practicum summary report	7	50%
	submitted for the end semester viva-voce		
	examination by the teacher-in-charge and		
	additional examiner		
*There	is no specific format for practicum summary repo	ort. It can be decided b	by teacher-
in-charge	e according to the type of practicum chosen.		
	Total Marks	15	

1.3. EXTERNAL EVALUATION OF THEORY COMPONENT

External evaluation carries 70% marks. Examinations will be conducted at the end of each semester. Individual questions are evaluated in marks and the total marks are converted into grades by the University based on 10-point grading system.

PATTERN OF QUESTION PAPER FOR MAJOR COURSES

	Туре	Total No. of	No. of	Marks for	Ceiling
Duration		Questions	Questions to be	Each	of
		Questions	Answered	Question	Marks
	Short Answer	10	8 – 10	3	24
2 Hours	Paragraph/ Problem	8	6 – 8	6	36
	Essay	2	1	10	10
				Total Marks	70

PATTERN OF QUESTION PAPER FOR GENERAL FOUNDATION COURSES

	Туре	Total No. of	No. of	Marks for	Ceiling	
Duration			Questions to be	Each	of	
		Questions	Answered	Question	Marks	
	Short Answer	10	8 – 10	2	16	
1.5 Hours	Paragraph/ Problem	5	4-5	6	24	
	Essay	2	1	10	10	
Total Marks						

2. INTERNSHIP

Programme	BBA				
Course Code					
Course Title	Internship-1 &	& Internship-	2		
Type of Course	SEC	_			
Semester	5 & 7				
Academic					
Level					
Course Details	Credit	Lecture per week	Tutorial per week	Practical per week	Total Hours
	4	-	-		120
Pre-requisites					
Course Summary	and career dev experience in a understand, and	elopment opportield or disciped sharpen the redestand the p	ortunities to s line, provide eal-time techn sychology of	students by proposition possible opportunition of the workers and the students of the workers are students and the workers are students and the workers are students are stude	vide educational oviding practical rtunities to learn, al skills required and their habits,

The candidates must undergo two internships in any business organisation/local industries/Agriculture, health and allied sectors/Local Government institutions like Panchayats, Municipalities for a period of 120Hrs duration during summer vacation. Internship-1 should be completed preferably before the beginning of 5th Sem, and Internship-2 should be completed preferably before the beginning of 7th Sem and prepare a report based on the information collected.

2.1. GUIDELINES FOR INTERNSHIP

- 1. Internship can be in Management or allied disciplines.
- 2. There should be minimum 120 hrs. of engagement from the student in the Internship.
- 3. Summer vacations and other holidays can be used for completing the Internship.
- 4. The students should make regular and detailed entries in to a personal log book through the period of Internship. The log book will be a record of the progress of the Internship and the time spent on the work, and it will be useful in writing the final report. All entries should be dated. The Internship supervisor should periodically examine and countersign the log book.
- 5. The log book and the typed report must be submitted at the end of the Internship.

6. The institution at which the Internship will be carried out should be prior-approved by the Department Council of the college where the student has enrolled for the UG (Honours) programme.

2.2. EVALUATION OF INTERNSHIP

- The evaluation of Internship shall be done internally through continuous assessment mode by a committee internally constituted by the Department Council of the college where the student has enrolled for the UG (Honours) programme.
- The credits and marks for the Internship will be awarded only at the end of semester 5 & semester 7.
- The scheme of continuous evaluation and the end-semester viva-voce examination based on the submitted report shall be as given below:

Component of Evaluation of Internship	Weightage	Marks/100
Continuous Evaluation of internship	40%	40
through interim presentation and reports		
by the committee internally constituted by		
the Department Council.		
End-Semester viva-voce examination to	35%	35
be conducted by the committee internally		
constituted by the Department Council.		
Evaluation of the day-to-day records and	15%	15
final report submitted for the end semester		
viva-voce examination by the committee		
internally constituted by the Department		
Council.		
Business Organization/ Local Industries/	10%	10
Agriculture, Health and allied		
sectors/Local Government Institutions		

REPORT FORMAT

- 1. The report must be typed (double spaced), in APA format. Use standard margins (1" to 1.25") and font (Times New Roman, 12) and should contain maximum of 10-15 pages.
- 2. The report consists of the following information in this order:

Starting Pages

- 1. Title Page
- 2. Acknowledgement

3. Executive Summary

4. Table of Contents

Chapter 1: Brief Industry Profile

Chapter 2: Introduction of Company

Chapter 3: Organizational Analysis

Chapter 4: Internee Experience

a. A brief overview of the main business processes that the internee worked around

b. A brief overview of various departmental functions that the internee had the opportunity to observe

c. A narrative of personal experience in the intern's own words that may include: any new discoveries or observations made during the internship, any problems identified, personal account of interactions with others at the workplace, and specific skills learned.

Chapter 5: Future recommendations for a suitable course of action in the organizational context

Chapter 6: A short essay identifying the gaps in classroom learning and experiential learning at the internship.

7. Appendices

EVALUATION CRITERIA FOR INTERIM PRESENTATION

Understanding of the Field (15 Marks)	Challenges and Solutions (15Marks)	Communication Skills (5Marks)	Use of Visual Aids (5Marks)

EVALUATION CRITERIA FOR VIVA-VOCE

Depth of	Integration of	Communication Skills	Project Report
Understanding	Academic Knowledge	(2Marks)	(8 Marks)
(15 Marks)	and Practical		
	Application (10		
	Marks)		

3. PROJECT

PROJECT IN HONOURS PROGRAMME

• In Honours programme, the student should do a Project of 8-credits in semester 8.

- The Project can be done in the same institution/ any other higher educational institution (HEI)/ research centre/ training centre.
- The Project in Honours programme can be a short research work or an extended internship or a skill-based training programme.
- A faculty member of the respective institution, where the student does the Project, should be the supervisor of the Project.

Programme	BBA					
Course Code						
Course Title	Project -2					
Type of Course	SEC					
Semester	8					
Academic	400 – 499					
Level						
Course Details	Credit	Lecture per	Tutorial	Practical	Total Hours	
		week	per week	per week		
	8	8	_		240	
	1		υ Ο		guidance of the	
	Project(s) in H	Ionours progr	amme, while	each student s	should have 16	
	hrs/week of eng	agement in th	e Project wor	k. Total hours d	are given based	
	on the student's	s engagement.				
Course	This course is designed for undergraduate honours students across all					
Summary	disciplines, offe	disciplines, offering them an opportunity to delve deeply into a topic of				
	their choice, underpinned by rigorous research and creative methodology.					
	It is an invitation to embark on an academic voyage that prioritizes critical					
	thinking, problem-solving, and innovation, all within the framework of					
	scholarly resear	ch. Students v	vill engage in	a self-directed	project that not	
	only contribute	s to their fiel	d of study bu	ıt also encoura	iges a personal	
	journey of disco		•			

EVALUATION OF PROJECT

- 1. The evaluation of project work shall be done internally through continuous assessment mode by a committee internally constituted by the Department Council.
- **2.** The remaining 70% shall be awarded by the external examiner appointed by the University.
- 3. The scheme of continuous evaluation and the end-semester viva-voce of the project

Component of Evaluation of Project	Weightage	Marks/200
Continuous Evaluation of project through	30%	60
interim presentation and reports by the		

committee internally constituted by the		
Department Council.		
End-Semester viva-voce examination to	50%	100
be conducted by the external examiner		
appointed by the University.		
Evaluation of the day-to-day records and	20%	40
final report submitted for the end semester		
viva-voce examination by the committee		
internally constituted by the External		
Examiner		

4. EVALUATION CRITERIA FOR INTERIM PRESENTATION

Clarity of Research Question (15Marks)	Originality and Creativity (10 Marks)	Methodological Rigor (15 Marks)	Progress and Milestones (15 Marks)	Communication& Presentation Skills (5 Marks)

5. EVALUATION CRITERIA FOR VIVA-VOCE

Comprehension and Depth of Knowledge (10 Marks)	Methodological Rigor and Integrity (10 Marks)	Contribution &Implications (20 Marks)	Communication Skills (10 Marks)	Response to Questions (20 Marks)	Project Report (30 Marks)

FORMAT OF PROJECT REPORT

The report shall be printed and bound (preferably hard paper bound) with not less than 60 (A4 size) pages. The matter should be typed with double line spacing. The Fond Size for the text should be 12 with style Times New Roman. One inch margin should be left on top and bottom of the page, as well as left and right side of the typed pages.

- A. Preface Section: Title page of the report Declaration by the student Certificate from supervisory faculty counter Signed by Head of the Institution. Acknowledgement Chapter content List of tables- List of figures
- B. Executive Summary (Minimum 1 page)
- C. Chapters

Chapter 1: Introduction (includes statement of the problem, objectives of the study, scope of the study, hypotheses if any, methodology employed, and limitations of the study)

Chapter 2: Industry profile/ Company profile/ Product profile/ Unit of study

Chapter 3: Review of literature (the review should be conducted by referring similar nature of studies conducted in academic journals, books, magazines, newspapers and other published sources)

Chapter 4: Data analysis and interpretation (data should be described and the collected data should be analyzed using appropriate tools)

Chapter 5: Findings, Conclusion and Recommendations

D. Bibliography

It should be prepared based on the guidelines prepared and updated by the American Psychological Association (APA style).

PROJECT IN HONOURS WITH RESEARCH PROGRAMME

- Students who secure 75% marks and above (equivalently, CGPA 7.5 and above) cumulatively in the first six semesters are eligible to get selected to Honours with Research stream in the fourth year.
- A relaxation of 5% in marks (equivalently, a relaxation of 0.5 grade in CGPA) is allowed for those belonging to SC/ ST/ OBC (non-creamy layer)/ Differently-Abled/ Economically Weaker Section (EWS)/ other categories of candidates as per the decision of the UGC from time to time.
- In Honours with Research programme, the student has to do a mandatory Research Project of 20-credits in semester 8.
- The approved research centres of University of Calicut or any other university/ HEI can offer the Honours with Research programme. The departments in the affiliated colleges under University of Calicut, which are not the approved research centres of the University, should get prior approval from the University to offer the Honours with Research programme. Such departments should have minimum two faculty members with Ph.D., and they should also have the necessary infrastructure to offer Honours with Research programme.
- A faculty member of the University/ College with a Ph.D. degree can supervise the
 research project of the students who have enrolled for Honours with Research. One such
 faculty member can supervise maximum five students in Honours with Research
 stream.

- The maximum intake of the department for Honours with Research programme is fixed by the department based on the number of faculty members eligible for project supervision, and other academic, research, and infrastructural facilities available.
- If a greater number of eligible students are opting for the Honours with Research programme than the number of available seats, then the allotment shall be based on the existing rules of reservations and merits.

Programme	BBA				
Course Code					
Course Title	Research Proj	ect			
Type of Course	SEC				
Semester	8				
Academic	400 – 499				
Level					_
Course Details	Credit	Lecture per week	Tutorial per week	Practical per week	Total Hours
	20	20	-	per week	600
Course	The teacher should have 20 hrs/week of engagement) in the guidance of the Project(s) in Honours with Research programme, while each student should have 40 hrs/week of engagement in the Project work. Total hours are given based on the student's engagement.				
Summary	This course is designed for undergraduate honours students across all disciplines, offering them an opportunity to delve deeply into a topic of their choice, underpinned by rigorous research and creative methodology. It is an invitation to embark on an academic voyage that prioritizes critical thinking, problem-solving, and innovation, all within the framework of scholarly research. Students will engage in a self-directed project that not only contributes to their field of study but also encourages a personal journey of discovery and intellectual growth.				

EVALUATION OF PROJECT

- 1. The evaluation of project work shall be done internally through continuous assessment mode by a committee internally constituted by the Department Council.
- 2. The remaining 70% shall be awarded by the external examiner appointed by the University.
- 3. The scheme of continuous evaluation and the end-semester viva-voce of the project

Component of Evaluation of Project	Weightage	Marks/600
Continuous Evaluation of project through	30%	180
interim presentation and reports by the		

committee internally constituted by the		
Department Council.		
End-Semester viva-voce examination to	50%	300
be conducted by the external examiner		
appointed by the University.		
Evaluation of the day-to-day records and	20%	120
final report submitted for the end semester		
viva-voce examination by the committee		
internally constituted by the External		
Examiner		

EVALUATION CRITERIA FOR INTERIM PRESENTATION

Clarity of Research Question (40Marks)	Originality and Creativity (30 Marks)	Methodological Rigor (40 Marks)	Progress and Milestones (50 Marks)	Communication& Presentation Skills (20 Marks)

EVALUATION CRITERIA FOR VIVA-VOCE

Comprehension	Methodological	Contribution	Communication	Response	Project
and Depth of	Rigor and	&Implications	Skills (30	to	Report
Knowledge	Integrity	(60 Marks)	Marks)	Questions	(90
(40 Marks)	(40Marks)			(40	Marks)
				Marks)	

FORMAT OF PROJECT REPORT

The report shall be printed and bound (preferably hard paper bound) with not less than 100 (A4 size) pages. The matter should be typed with double line spacing. The Fond Size for the text should be 12 with style Times New Roman. One inch margin should be left on top and bottom of the page, as well as left and right side of the typed pages.

1. Title Page

The title page should succinctly capture the essence of the research while being inviting to a broad audience. It includes the thesis title, author's name, the institution, and the date. A compelling title can spark interest and set the stage for the narrative journey of the thesis.

2. Abstract

A well-crafted abstract serve as a microcosm of the research, providing a concise summary of the thesis's aim, methodology, findings, and implications. In this section, creativity lies in the ability to distil complex ideas into accessible language that entices a diverse readership.

3. Dedication and Acknowledgments

This section allows for personal expression, dedicating the work to individuals or groups who have been instrumental in the research journey. Acknowledgments give a human touch to the academic endeavour, highlighting the collaborative nature of knowledge creation.

4. Table of Contents

A navigational tool that should not only be functional but also reflective of the thesis's structure and creativity. Creative formatting and clear organization can make the table of contents an inviting roadmap to the thesis.

5. Introduction

The introduction lays the foundation, stating the research problem, objectives, and significance. Here, storytelling can be employed to weave a compelling narrative that frames the research question within a broader context, making it relevant to real-life situations.

6. Literature Review

A critical survey of existing literature, this section is an opportunity to creatively synthesize and critique previous work, highlighting gaps the thesis aims to fill. The use of visual aids, such as mind maps or infographics, can enrich this section by providing innovative summaries of complex academic dialogues.

7. Theoretical Framework

The theoretical framework in research is a vital component that underpins and guides the entire research process. It serves as the foundation upon which the research is built, providing a lens through which the study is conducted and understood. Essentially, the theoretical framework offers a structured approach to understanding, explaining, and making predictions about a given phenomenon or topic of interest. It does this by integrating concepts, theories, and models that are relevant to the research question or problem.

8. Methodology

Detailing the research design, methods, and analysis techniques, this section benefits from clarity and precision. Creative methodologies that utilize emerging technologies or interdisciplinary approaches can be highlighted here, showcasing the thesis's innovative edge.

9. Results and Discussion

This section presents the findings and interprets their implications. Creativity can be expressed through the use of visual storytelling with charts, graphs, and illustrations to make data compelling and digestible. A narrative approach to discussing the results can link them to broader themes and real-world implications.

10. Conclusion and Recommendations

The conclusion synthesizes the findings, reflects on the research's limitations, and suggests future research directions. This section can be an avenue for visionary thinking, proposing creative applications of the research and its potential impact on society.

11. References

Adherence to academic standards is crucial in the references section, but creativity can be shown in the organization and presentation style, making it easier for readers to explore the cited works.

12. Appendices

This section can house supplementary material in various formats, including datasets, code, questionnaires, or multimedia elements. Creatively integrating digital content can enhance the thesis's accessibility and engagement.

13. Digital and Interactive Elements

Incorporating digital elements like hyperlinks to datasets, online platforms for interactive visualizations, or even augmented reality (AR) experiences can revolutionize the way findings are presented and engaged with.

Eg:

Journals

- 1. Diamond, D. (1984). Financial intermediation and delegated monitoring. *Review of Economic Studies*, 51, 393-414.
- 2. Corter, J.E. and Chen, Y.J. (2006). Do investment risk tolerance attitudes predict portfolio risk? *Journal of Business and Psychology*, 20(3), 369-381.

Working Papers

1. González-Hermosillo, B.(2008, April). Investors' Risk Appetite and Global Financial Market Conditions.(IMF Working Paper no WP/08/85). https://www.imf.org/external/pubs/ft/wp/2008/wp0885.pdf

News Paper Article

1. Rukhaiyar, A. (2023, June 11). Retail investors' rush into India's equity markets has slowed; here is what's happening. *Business Today*. https://www.businesstoday.in/magazine/deep-dive/story/retail-investors-rush-into-indias-equity-markets-has-slowed-here-is-whats-happening-383209-2023-05-29

Book

1. Hair, J. F., Hult, G. T. M., Ringle, C. M., and Sarstedt, M. (2022). *A Primer on Partial Least Squares Structural Equation Modeling (PLS-SEM)*. 3rd ed., Sage.

4. LETTER GRADES AND GRADE POINTS

- Mark system is followed for evaluating each question.
- For each course in the semester letter grade and grade point are introduced in 10-point indirect grading system as per guidelines given below.
- The Semester Grade Point Average (SGPA) is computed from the grades as a measure of the student's performance in a given semester.
- The Cumulative GPA (CGPA) is based on the grades in all courses taken after joining the programme of study.

 Only the weighted grade point based on marks obtained shall be displayed on the grade card issued to the students.

LETTER GRADES AND GRADE POINTS

S1.	Percentage of Marks	Description	Letter	Grade	Range of	Class
No.	(Internal & External	Description	Grade	Point	Grade	Class
110.	`		Grade	1 OIIIt		
	Put Together)				Points	
1	95% and above	Outstanding	О	10	9.50 - 10	First Class
2	Above 85% and below 95%	Excellent	A+	9	8.50 - 9.49	with Distinction
3	75% to below 85%	Very Good	A	8	7.50 - 8.49	
4	65% to below 75%	Good	B+	7	6.50 - 7.49	
5	55% to below 65%	Above	В	6	5.50 - 6.49	First Class
		Average				
6	45% to below 55%	Average	С	5	4.50 - 5.49	Second Class
7	35% to below 45% aggregate	Pass	P	4	3.50 - 4.49	Third Class
	(internal and external put					
	together) with a minimum of					
	30% in external valuation					
8	Below an aggregate of 35%	Fail	F	0	0 - 3.49	Fail
	or below 30% in external					
	evaluation					
9	Not attending the examination	Absent	Ab	0	0	Fail
		1				

- When students take audit courses, they will be given Pass (P) or Fail (F) grade without any credits.
- The successful completion of all the courses and capstone components prescribed for the three-year or four-year programme with 'P' grade shall be the minimum requirement for the award of UG Degree or UG Degree (Honours) or UG Degree (Honours with Research), as the case may be.

5.1. COMPUTATION OF SGPA AND CGPA

• The following method shall be used to compute the Semester Grade Point Average (SGPA):

The SGPA equals the product of the number of credits (Ci) with the grade points (Gi) scored by a student in each course in a semester, summed over all the courses taken by a student in the semester, and then divided by the total number of credits of all the courses taken by the student in the semester,

i.e. SGPA (Si) =
$$\Sigma i$$
 (Ci x Gi) / Σi (Ci)

where Ci is the number of credits of the ith course and Gi is the grade point scored by the student in the ith course in the given semester. Credit Point of a course is the value obtained by multiplying the credit (Ci) of the course by the grade point (Gi) of the course.

$$SGPA = \frac{Sum of the credit points of all the courses in a semester}{Total credits in that semester}$$

ILLUSTRATION – COMPUTATION OF SGPA

Semester	Course	Credit	Letter	Grade	Credit Point
			Grade	point	(Credit x Grade)
I	Course 1	3	A	8	3 x 8 = 24
I	Course 2	4	B+	7	4 x 7 = 28
I	Course 3	3	В	6	3 x 6 = 18
I	Course 4	3	О	10	3 x 10 = 30
I	Course 5	3	С	5	3 x 5 = 15
I	Course 6	4	В	6	4 x 6 = 24
	Total	20			139
		SGF	PA		139/20 = 6.950

• The Cumulative Grade Point Average (CGPA) of the student shall be calculated at the end of a programme. The CGPA of a student determines the overall academic level of the student in a programme and is the criterion for ranking the students.

CGPA for the three-year programme in CUFYUGP shall be calculated by the following formula.

$$CGPA = \frac{Sum \ of \ the \ credit \ points \ of \ all \ the \ courses \ in \ six \ semesters}{Total \ credits \ in \ six \ semesters} \ (133)$$

CGPA for the four-year programme in CUFYUGP shall be calculated by the following formula.

 $CGPA = \frac{Sum \text{ of the credit points of all the courses in eight semesters}}{Total \text{ credits in eight semesters (177)}}$

- The SGPA and CGPA shall be rounded off to three decimal points and reported in the transcripts.
- Based on the above letter grades, grade points, SGPA and CGPA, the University shall issue the transcript for each semester and a consolidated transcript indicating the performance in all semesters.

6. Study Tour

Study tour to an Industrial or Business centre will form part of curriculum. The fourth / fifth semester BBA students of regular colleges shall be taken, under the supervision of faculty members, to a Business or Industrial centre so as to enable them to have firsthand knowledge about location, and operations of the Business or Industry. The report submitted by the students in this respect shall be considered as one of the assignments of the any one of the courses in the concerned semester.

Format of the Question Paper Type I for Major and Minor Courses

I Semester BBA (CUFYUGP) Degree Examinations October 2024

BBA1CJ101: <Title of the Major Course>

(Credits: 4)

Maximum Time: 2 hours Maximum Marks: 70

Section A [Answer All. Each question carries 3 marks] (Ceiling: 24 Marks) 1. 2. 3. 4. 5. 6. 7. 8. 9. 10. Section B [Answer All. Each question carries 6 marks] (Ceiling: 36 Marks) 11. 12. 13. 14. 15. 16. 17. 18. Section C [Answer any one. Each question carries 10 marks] (1x10=10 Marks) 19. 20.

Format of the Question Paper Type II for General Foundation Courses

I Semester BBA (CUFYUGP) Degree Examinations October 2024

BBA1FM105: <Title of the MDC Course>

(Credits: 3)

	(Credits. 3)
Maximum	Time: 1.5 hours Maximum Marks: 50
	Section A
	[Answer All. Each question carries 2 marks] (Ceiling 16 marks)
1.	
2.	
3.	
4.	
5.	
6.	
7.	
8.	
9.	
10.	
	Section B
	[Answer All. Each question carries 6 marks] (Ceiling 24 Marks)
11.	
12.	
13.	
14.	
15.	
	Section C
	[Answer any one. Each question carries 10 marks] (1x10=10 Marks)
16.	
17.	

Details of Courses of study leading to the award of BBA

Programme	BBA					
Course Code						
Course Title	Foundations for	or Business D	ecisions			
Type of Course	Core Course					
Semester	1					
Academic	100 – 199					
Level						
Course Details	Credit	Lecture per	Tutorial	Practicum	Total Hours	
		week	per week	per week		
	4	4	-		60	
Pre-requisites						
Course	The "Foundat	tions for Bu	usiness Deci	sions" course	provides a	
Summary	comprehensive					
	the basics of decision-making, decision-making models, management					
	functions, and ethical considerations. The course aims to equip students					
	with the know	vledge and sk	tills required	to make effe	ctive business	
	decisions and a	ddress real-wo	orld challenges	S		

Course Outcomes (CO):

This course will enable the students to achieve the following outcomes.

СО	CO Statement	Cognitive Level*	Knowledge Category#	Evaluation Tools used
CO1	Develop an understanding of the importance of decision-making.	U	С	Instructor- created exams / Quiz
CO2	Learn and apply various tools and techniques for decision-making.	Ap	Р	Practical Assignment / Observation of Practical Skills
CO3	Analyse various decision-making models	Ap	Р	Seminar Presentation / Group Tutorial Work
CO4	Acquire knowledge about the roles of managers	U	С	Instructor- created exams / Home Assignments
CO5	Apply planning and decision-making skills in the management process	Ap	Р	One Minute Reflection Writing assignments

CO6	Develop	ethical	considerations	in	Ap	P	Viva Voce
	decision-1	making					
* - Re	* - Remember (R), Understand (U), Apply (Ap), Analyse (An), Evaluate (E), Create (C)						
# - Fa	# - Factual Knowledge(F) Conceptual Knowledge (C) Procedural Knowledge (P)						
Metad	cognitive K	nowledg	e (M)				

Detailed Syllabus:

Module	Unit	Content	Hrs (60)	Internal (30)	External (70)
I		Basics of Decision-Making	12	20	16
1	1	Meaning, Nature, and Importance of decision making and Business. Types of decisions: Programmed and Non-Programmed decisions, Strategic, tactical, and operational decisions. Factors affecting the decision making.	12	20	10
	2	Importance of a Structured Decision-Making Process, Overview of Various Stages Involved in Decision Making. Barriers in Decision-making - Psychological Barriers, Structural and Organisational Barriers, Environmental Barriers etc.			
	3	Tools and Techniques for Decision Making: Basic Statistical Tools, Measures of Central Tendency and Measures of Dispersion.			
	4	Tools and Techniques for Decision Making - Understanding the Concept, Advantages, and Disadvantages of various tools & techniques: Brainstorming Technique, Decision Tree Analysis, SWOT Analysis, Pros and Cons Analysis, PESTLE Analysis			
II		Decision-Making Models	12		18
	5	Rational Model of Decision-Making – Meaning, Concept, Importance, Strength and Weakness of Rational Model, Practical Applications			
	6	Bounded rationality model - Meaning, Concept, Importance, Strength and Weakness of Bounded rationality Model, Practical Applications			
	7	Intuition-based decision making – Concept and Strength and Weakness, Role of intuition in decision making, different types of intuition: Expert Intuition, Social Intuition, and Strategic Intuition			
	8	Group decision-making – Meaning, Concept and significance, overview of various strategies used in group decision-making, such as consensus building, brainstorming, and multi-voting			
III		Basics of Management	12		18
	9	Management: Meaning, Nature, Functions. Roles of a manager in an organisation			

137	10 11 12	Evolution of management Thought: Classical, Behavioural, Neo Classical, Modern Types and Levels of management Decision Making Styles of Managers – Autocratic, Participative, Consultive, Consensus, Directive, Analytical, Cognitive, Behavioural styles	12		10
IV	1.0	Functions of Management	12		18
	18	Planning and Decision-making in Management: Meaning, Nature, Importance, and types.			
	19	Organising and Leading in Management: Meaning, Nature, and Importance. Organisational Structure, Motivation and Leadership			
	20	Staffing in Management: Meaning, Nature, and Importance. HR planning, Recruitment, Selection, Training and Development.			
	21	Controlling in Management: Meaning, Nature, Importance, and Steps in control process. Levels and Types of Control.			
V		Open Ended Module	12	10	
	1	Case Study Analysis and Presentation: Students work in groups to analyse assigned case studies of businesses facing strategic decisions. They must present their analysis, recommendations, and action plans to the class, followed by a Q&A session.			
	2	Ethical Decision-Making Debate: Organize debates on ethical dilemmas faced by businesses, such as sustainability practices, labor rights, or consumer privacy. Students take stands, present arguments, and propose ethical solutions.			
	3	SWOT Analysis Workshop: Students select a real company and conduct a SWOT analysis (Strengths, Weaknesses, Opportunities, Threats) to evaluate its strategic position. This includes researching the company, industry, and competitive landscape.			
	4	Social Media Strategy Campaign: Students design a social media marketing campaign for a product or service, including target audience analysis, content creation, and engagement strategies. They present their campaign plan and expected outcomes.			

Mapping of COs with PSOs and POs:

	PSO 1	PSO 2	PSO 3	PSO4	PO1	PO2	PO3	PO4	PO5	PO6	PO7
CO 1	2	3	1	1	3	3	1	2	2	2	2

CO 2	3	3	2	1	3	3	2	1	3	1	3
CO 3	2	3	2	1	3	3	1	1	2	2	2
CO 4	3	3	2	1	3	3	2	2	3	2	1
CO 5	2	3	2	1	3	3	1	1	2	1	3
CO 6	3	3	2	1	3	3	2	2	3	2	3

Correlation Levels:

Level	Correlation
-	Nil
1	Slightly / Low
2	Moderate / Medium
3	Substantial / High

Assessment Rubrics:

Mode of Assessment - CCA (Continuous Comprehensive Assessment) -

Summative Assessment (SA)

- a. Written test
- b. Open book test
- c. Laboratory report
- d. Problem based assignments
- e. Individual project report
- f. Case study report
- g. Team project report
- h. Literature survey
- i. Standardized Test

Formative Assessment (FA)

- a. Practical Assignment
- b. Viva
- c. Quiz
- d. Interview
- e. Class Discussion
- f. Seminar
- g. Group Tutorial work

- h. Home assignments
- i. Self and peer Assessments
- j. Oral presentations
- k. Observation of practical skills

REFERENCES

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- 2. Koontz, H and Weihirch, H (2010) *Essentials of Management*, Tata McGraw Hill, New Delhi.
- 3. Stoner A.F. Jame, Freeman R Edward, Gilbert R. Danie,1 (2009), *Management*, 6th edition, Pearson Education.
- 4. Laudon, K. C., & Laudon, J. P. (2019). *Management Information Systems: Managing the Digital Firm* (16th edition). Pearson Education.
- 5. Colquitt, J. A., LePine, J. A., & Wesson, M. J. (2020). *Organizational Behavior: Improving Performance and Commitment in the Workplace* (7th ed.). Tata McGraw Hill.
- 6. Robbins S.P, Judge T.A. and Vohra N. (2013) *Organisational Behaviour*, Pearson Education.
- 7. Margie Parikh and Rajen Gupta (2010) *Organisational Behaviour*, Tata McGraw Hill Education Private Limited
- 8. Albright, S. C., & Winston, W. L. (2018). *Business Analytics: Data Analysis & Decision Making* (5th ed.). Cengage Learning India Pvt. Ltd
- 9. David, F. R., & David, F. R. (2021). *Strategic Management: Concepts and Cases* (16th ed.). Pearson Education.
- 10. Hillier, F. S., & Lieberman, G. J. (2019). *Introduction to Operations Research* (11th ed.). Tata McGraw Hill, New Delhi.

SUGGESTED READINGS:

- 1. Bright, D. S. (2019). *Principles of management*. OpenStax College.
- 2. Hammond, J. S., Keeney, R. L., & Raiffa, H. (2015). *Smart choices: A practical guide to making better decisions*. Harvard Business Review Press. Arnautović, S., et al. (2022). The Importance of Making a Rational Business Decision of Top Management in Agricultural Companies in the Republic of Serbia.
- 3. Harvard Business Review. (2014). *Harvard Business Essentials, Decision Making: 5 Steps to Better Results*. Harvard Business Review Press.
- 4. Nutt, P. C. (1984). Types of organizational decision processes. Administrative Science Quarterly, 29(3), 414-450. https://doi.org/10.2307/2393033
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Programme	BBA						
Course Code							
Course Title	Marketing Management						
Type of Course	Core Course / Minor						
Semester	1						
Academic	100 -199						
Level							
Course Details	Credit	Lecture per	Tutorial	Practicum	Total Hours		
		week	per week	per week			
	4	4	-		60		
Pre-requisites							
Course	This course introduces students to the core principles of marketing						
Summary	management and the strategic role marketing plays in driving business						
	success in the digital age. Through a blend of theoretical concepts, real-world examples, and hands-on projects, students will explore the dynamic world of marketing and develop the skills necessary to navigate its challenges creatively and effectively. The curriculum is designed to foster						
	critical thinking, analytical skills, and innovative approaches to marketing problems, preparing students for careers in a variety of industries.						

Course Outcomes (CO):

CO	CO Statement	Cognitive	Knowledge	Evaluation
		Level*	Category#	Tools used
CO1	Identify fundamental principles of	U	С	Standardized
	marketing nd the role of marketing in			Test
	business and society.			
CO2	Acquire a profound understanding of the	U	С	Standardized
	most recent advancements in technology			Test
	and emerging trends within the realm of			
	marketing.			
CO3	Capable of formulating marketing plans	Ap	Р	Classroom
	grounded on product, pricing,			Discussion
	distribution, and promotional goals.			
CO4	Able to develop a comprehensive	An	Р	Standardized
	understanding of marketing principles			Test
	and strategies by integrating various			
	marketing models.			
CO5	Relate Marketing Mix as a framework for	An	P	Case Study
	Marketing			
	Decision making.			

	Learn and examine the students to the	Е	M	Mini research					
	dynamic nature of Marketing Function.			report					
				preparation					
* - Re	* - Remember (R), Understand (U), Apply (Ap), Analyse (An), Evaluate (E), Create (C)								
# - Fa	ctual Knowledge(F) Conceptual Knowledge	(C) Procedur	al Knowledge ((P)					
Metac	Metacognitive Knowledge (M)								

Module	Unit	Content	Hrs	External	
			(60)	(30)	(70)
I	Uno	derstanding the concept of consumer buying	12	20	16
		behavior			
	1	Marketing - Nature, Scope, and importance of			
		marketing.			
	2	Concept of marketing: Product concept,			
		Production concept, Selling concept and			
		marketing concept.			
	3	Marketing Vs. selling.			
	4	Marketing environment: Economic, Political,			
		Social, legal and technological.			
	5	Portfolio approach : BCG matrix and GE			
		McKinsey matrix (with real world examples			
II		Customer driven market strategy	12		18
	6	Segmentation- Concept. Levels of			
		segmentation. Basis for market segmentation.			
	7	Targeting- Concept. Targeting strategies.			
	8	Differentiation: concept and Importance.			
	9	Positioning- Concept, Positioning strategies.			
	10	Consumer behavior- Defining term consumer-			
		Meaning and definition of consumer behavior.			
		Role of consumer behavior in consumer			
		buying decision process.			
III		Marketing mix decisions	12		18
	11	Product decisions- Meaning and Definition of			
		product- Product classification, Components			
		of product mix.			
	12	Product life cycle and Product life cycle			
		strategies,			
	13	Pricing decisions: Meaning and definition,			
		Determinants of price, Pricing strategies.			
	14	Value proposition. Give hands on experience			
		to create value proposition.			
	15	Promotion decisions: Meaning and definition:			
		Promotion mix- Factors affecting promotion			
		mix.			

				1	ı
	16	Fundamentals of marketing communication mix- Advertisement, sales promotion, Public relations, Publicity and Personal selling.			
	17	Distribution: Meaning and definition- Levels			
		of distribution, Types of intermediaries.			
IV		Marketing of Services	12		18
	18	Product vs. Services.			
	19	Marketing strategies for services- 7P's.			
	20	Emerging trends in marketing- Digital			
		marketing, Sustainable marketing, Affiliate			
		marketing.			
	21	Integrated marketing communication.			
	22	AI marketing- Concept, developing and AI			
		marketing strategy.			
V		Open Ended Module	12	10	
	1	Explore any prominent or new marketing areas			
		by visiting respective business establishments			
		and prepare a report.			
	2	Brand Development Workshop: Organize a			
		workshop where students create a brand from			
		scratch. This activity would encompass naming			
		the brand, designing a logo, developing a brand			
		identity, and creating a brand positioning			
		statement.			
	3	Social Media Marketing Campaign: Divide the			
		class into groups and assign each group the task			
		of developing a social media marketing			
		campaign for a hypothetical product or service.			
		Students should identify their target audience,			
		choose appropriate social media platforms,			
		create content, and plan the campaign's timing			
	4	and frequency.			
	4	Competitor Analysis Project: Assign students			
		to conduct a detailed competitor analysis for a			
		selected company. This project should include			
		identifying the company's main competitors,			
		analysing their marketing strategies, and			
		suggesting areas where the chosen company			
		can gain a competitive advantage.			

	PSO 1	PSO 2	PSO 3	PSO4	PO1	PO2	PO3	PO4	PO5	PO6	PO7
CO 1	3	3	1	1	3	3	3	3	1	3	

CO 2	3	3	3	1	3	3	2	3	1	3	
CO 3	2	3	3	1	2	1	2	3	3	3	
CO 4	2	3	1	1	2	3	2	3	1	1	
CO 5	3	2	1	2	3	2	2	1	1	1	
CO 6	3	3	3	2	3	2	2	1	3	3	

Level	Correlation
-	Nil
1	Slightly / Low
2	Moderate / Medium
3	Substantial / High

Assessment Rubrics:

Mode of Assessment - CCA (Continuous Comprehensive Assessment) -

Summative Assessment (SA)

- a. Written test
- b. Open book test
- c. Laboratory report
- d. Problem based assignments
- e. Individual project report
- f. Case study report
- g. Team project report
- h. Literature survey
- i. Standardized Test

Formative Assessment (FA)

- a. Practical Assignment
- b. Viva
- c. Quiz
- d. Interview

- e. Class Discussion
- f. Seminar
- g. Group Tutorial work
- h. Home assignments
- i. Self and peer Assessments
- j. Oral presentations
- k. Observation of practical skills

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Programme	BBA								
Course Code									
Course Title	Communicati	ng with Finan	cial Data						
Type of Course	Core Course	Core Course / Minor							
Semester	1								
Academic	100 – 199								
Level									
Course Details	Credit	Lecture per	Tutorial	Practicum	Total Hours				
		week	per week	per week					
	4	4	-		60				
Pre-requisites									
Course	This course f	ocuses on dev	veloping a st	rong understa	nding of cost,				
Summary	revenue, and p	profit in a busi	ness, as well	as recording a	and interpreting				
	financial data.	It provides st	udents with t	he necessary l	knowledge and				
	skills to comm	unicate effective	ely using fina	ancial data.					

Course Outcomes (CO):

CO	CO Statement	Cognitive Level*	Knowledge Category#	Evaluation Tools used
CO1	Enable the learner to explain concepts of expenses, income, and profit of an organisation.	U	C	Instructor- created exams / Quiz
CO2	Enable the learner to apply the accounting principles and standards to record the business transactions.	Ap	Р	Practical Assignment / Observation of Practical Skills
CO3	Develop practical skills in the preparation of financial statements.	Ap	Р	Seminar Presentation /

				Group Tutorial Work
CO4	Enable the learner to understand the financial health of a business.	U	С	Instructor- created exams / Home Assignments
CO5	Interpret and communicate financial data effectively using appropriate tools and techniques.	Ap	Р	One Minute Reflection Writing assignments
CO6	Apply innovative financial strategies to improve business performance and profitability.	Ар	Р	Viva Voce

^{* -} Remember (R), Understand (U), Apply (Ap), Analyse (An), Evaluate (E), Create (C)

Module	Unit	Content	Hrs	Internal	External
			(60)	(30)	(70)
I		derstand the Cost, Revenue, and Profit of a business	12	20	16
	1	Expenses, Income and Profit: Nature, Significance,			
		Types, and concepts.			
	2	Cost and Revenue: Nature, Significance, Types, and			
		concepts.			
	3	Difference between: Finance and Accounting, Cost and			
		Expenses, Expenses and expenditure, Accounting Profit			
		and Economic Profit.			
	4	Basic Accounting terms: assets, liabilities, equity,			
		revenue, expenses			
	5	Principles of Accounting and Accounting Standard			
		Accounting Equation Components.			
	6	Determination of Accounting Break-even and Financial			
		Break-even.			
II	F	Record the Expenses and Income of a business (Sole	12		
		Proprietorship)			
	7	Recording the Transactions - Journal Entries and Ledger			
		Accounts			18
	8	Preparations (Simple Problems)	1		
	9	Preparation of Trial Balance (Simple Problems)	1		
	10	Depreciation, Provisions and Reserves (Simple			
		Problems)			
III	U	Inderstand the financial performance and financial	12		
		Position of a business (Sole Proprietorship)]		
	11	Income Statement: Proforma, Preparation and			
		Calculation (Simple Problems)			18

^{# -} Factual Knowledge(F) Conceptual Knowledge (C) Procedural Knowledge (P) Metacognitive Knowledge (M)

	12	Balance Sheet: Proforma, Preparation and Calculation (Simple Problems) Cash Flow Statement: Proforma, Preparation and Calculation (Simple Problems)			
IV	1.4	Reading and Interpretation of a Financial Report	12		
	14	Interpretation of Income Statement: Gross Profit Margin,			
	15	Operating Profit Margin, Net Profit Margin Tax Ratio Efficiency, and Interest Coverage			
}	16	Interpretation of Balance Sheet: Turnover Ratios,			
		Liquidity Ratios, Solvency Ratios, Debt to Assets, Debt			
		to Equity.			18
	17	Interpretation of Cash Flow Statement.			
	18	Other Tools and techniques of financial statements			
		analysis: Common size balance sheet			
	19	Comparative statements			
	20	Trend analysis			
	21 22	Cost Volume Profit Analysis			
V	22	Profitability Ratios Open Ended Module	12	10	
•	1	Case Study Analysis	12	10	
	2	Budget Planning Workshop: Students create a detailed budget plan for a hypothetical scenario, such as planning a college fund, buying a car, or organizing an event. This workshop can include researching actual costs,			
		considering income sources, and planning savings.			
	3	Financial Literacy Blog or Vlog: Students create a blog post or video log (vlog) explaining a financial concept, such as compound interest, inflation, or credit scores, in simple terms. These can be shared with the class or on a school website.			
	4	Financial News Analysis Journal: Each student keeps a journal for a month, documenting and analysing financial news stories, their implications for consumers, businesses, and economies, and personal reflections on how such news impacts their view of finance.			

60% Problems & 40 % Theory

	PSO 1	PSO 2	PSO 3	PSO4	PO1	PO2	PO3	PO4	PO5	PO6	PO7
CO 1	3	2	1	2	2	2	2	1	2	1	2
CO 2	3	3	2	3	2	3	1	2	2	1	3

CO 3	3	3	2	3	2	2	1	1	2	2	2
CO 4	2	2	2	2	2	1	2	1	1	2	1
CO 5	3	2	2	3	2	3	2	2	1	2	3
CO 6	2	2	3	2	2	3	1	1	2	2	3

Level	Correlation
-	Nil
1	Slightly / Low
2	Moderate / Medium
3	Substantial / High

Assessment Rubrics:

Mode of Assessment - CCA (Continuous Comprehensive Assessment) -

Summative Assessment (SA)

- a. Written test
- b. Open book test
- c. Laboratory report
- d. Problem based assignments
- e. Individual project report
- f. Case study report
- g. Team project report
- h. Literature survey
- i. Standardized Test

Formative Assessment (FA)

- a. Practical Assignment
- b. Viva
- c. Quiz
- d. Interview
- e. Class Discussion
- f. Seminar
- g. Group Tutorial work
- h. Home assignments
- i. Self and peer Assessments

- j. Oral presentations
- k. Observation of practical skills

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Programme	BBA				
Course Code					
Course Title	Creativity, Inc	novation, and	Business Dev	elopment	
Type of Course	MDC				
Semester	1				
Academic	100-199				
Level					
Course Details	Credit	Lecture per	Tutorial	Practical	Total Hours
		week	per week	per week	
	3	3	-	_	45

Pre-requisites	
Course Summary	This course explores the intersections of creativity, innovation, and business development, focusing on how these elements combine to spark new ideas, drive technological advancements, and create sustainable business models in a competitive global marketplace. Students will engage with concepts from design thinking, lean startup methodologies, and disruptive innovation theories to understand how businesses can innovate products, services, and processes. Through a blend of lectures, case studies, hands-on projects, and guest speakers, participants will learn to harness their creative potential, apply innovative thinking, and develop practical strategies for business growth and development.

Course Outcomes (CO):

СО	CO Statement	Cognitive Level*	Knowledge Category#	Evaluation Tools used
CO1	Enable the learner to understand the concept and meaning of creativity, and its importance in various domains, including business	U	C	Standardized Test
CO2	Enable the learner to identify and develop creativity skills and personal qualities necessary for fostering innovation	Ар	Р	Observation and Practical Skills
CO3	Enable the learner to use creativity tools and techniques	Ap	Р	Observation and Practical Skills
CO4	Enable the learner to understand the concept and types of innovation, the relationship between creativity and innovation, and the role of innovation in business development.	U	С	Standardized Test
CO5	Enable the learner to analyse the characteristics of successful entrepreneurs and understand the entrepreneurship process and the concept of a business model.	Ap	Р	Case Study
CO6	Enable the learner to explore and evaluate the role of agencies for innovation in Kerala and their contributions to promoting entrepreneurship and innovation.	Ap	Р	Observation and Practical Skills

^{* -} Remember (R), Understand (U), Apply (Ap), Analyse (An), Evaluate (E), Create (C)

Mod	ule Uni	it Content	Hrs	Internal	External

^{# -} Factual Knowledge(F) Conceptual Knowledge (C) Procedural Knowledge (P) Metacognitive Knowledge (M)

			(45)	(25)	(50)
I		Understanding Creativity	9	20	12
	1	Creativity – Nature, Concepts and Meaning.			
	2	Creativity skills & personal qualities.			
	3	Role of creativity in business.			
	4	Techniques to foster creativity: Brainstorming			
	5	Role Playing			
	6	Incubation			
	7	Creativity tools and techniques: SCAMPER			
	8	Mind Mapping			
II		Innovation and its Role in Business	9		12
	6	Meaning, Nature			
	7	Types of innovation			
	8	Relationship between creativity and innovation – Differences			
	9	Relationship between creativity and innovation – Similarities			
	10	Role of innovation in business development.			
	11	Barriers to innovation			
	12	Ways to overcome the barriers.			
III		Introduction to Entrepreneurship	9		12
	10	Meaning Nature and concepts of entrepreneurship			
	11	Meaning Nature and concepts of intrapreneurship			
	12	Characteristics of successful entrepreneurs			
	13	Entrepreneurship Process			
	14	Concept of Business Model			
	15	Importance of Entrepreneurship Ecosystem			
	16	Importance of Entrepreneurship for Economic Development			
IV		Business Development through Entrepreneurship	9		
	17	Steps in starting a new venture and entrepreneurship			14
		challenges			
	18	Idea generation, Evaluation, and Opportunity Assessment			
	19	Business Plan – Concepts			
	20	Business Plan – Components			
	21	Business Plan – Importance			
	22	Entrepreneurial Marketing and Financing a New Venture			
V		Open Ended Module			
	1	K-DISC, KIED, Kerala Startup Mission, National	9	5	
		Innovation Foundation, Innovation and Entrepreneurship			
		Development Centres, etc.			

	PSO 1	PSO 2	PSO 3	PSO4	PO1	PO2	PO3	PO4	PO5	PO6	PO7	
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CO 1	2	2	2	2	1	2	1	3	2	1	2
CO 2	3	2	3	1	2	2	1	3	3	2	3
CO 3	3	2	2	1	1	2	2	3	3	2	2
CO 4	2	2	1	2	1	1	2	2	2	2	1
CO 5	3	2	3	2	2	1	2	3	2	2	3
CO 6	2	2	3	1	1	2	2	2	2	3	3

Level	Correlation
-	Nil
1	Slightly / Low
2	Moderate / Medium
3	Substantial / High

Assessment Rubrics:

Mode of Assessment - CCA (Continuous Comprehensive Assessment) -

Summative Assessment (SA)

- a. Written test
- b. Open book test
- c. Laboratory report
- d. Problem based assignments
- e. Individual project report
- f. Case study report
- g. Team project report
- h. Literature survey
- i. Standardized Test

Formative Assessment (FA)

- 1. Practical Assignment
- m. Viva
- n. Quiz
- o. Interview

- p. Class Discussion
- q. Seminar
- r. Group Tutorial work
- s. Home assignments
- t. Self and peer Assessments
- u. Oral presentations
- v. Observation of practical skills

REFERENCES

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- 4. Chaudhuri, S. (2017). Innovation and Creativity in Indian Business: The Journey of Tata Group. Palgrave Macmillan.
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- 11. Kaufman, J. C., & Sternberg, R. J. (Eds.). (2010). The Cambridge Handbook of Creativity. Cambridge University Press.

Programme	BBA				
Course Code					
Course Title	Digital Marke	ting for Busin	iess		
Type of Course	SEC				
Semester	1				
Academic	100-199				
Level					
Course Details	Credit	Lecture per	Tutorial	Practical	Total Hours
		week	per week	per week	
	3	3	-	-	45
Pre-requisites					
Course		_		1	s a thorough
Summary					th an in-depth
	introduction to	establish a stro	ong foundation	n in the meaning	g, significance,
	and benefits of	digital market	ing. It then co	mpares tradition	onal and digital
	marketing, intro	oducing key p	rinciples like 1	the 7 C's and 5	A's of Digital
	Marketing. The	course covers	various types	of digital mark	teting to ensure
	participants gr				
	practices. The c				
	insights through				
	theoretical kno	wledge with	practical app	olications, the	course equips
	participants w				
	industry tools.				
					gital marketing
					individuals at
	different career				
	enhances its ap				
	course is a strai				
	field of digita	_			•
	practical skills	_		*	J
	1.1				

Course Outcomes (CO):

СО	CO Statement	Cognitive Level*	Knowledge Category#	Evaluation Tools used
CO1	Develop the capability to establish a foundational understanding of Digital Marketing.	R	F	Written test/ Literature survey
CO2	Acquire the proficiency to apply Digital Marketing tools and strategies effectively.	Ap	P	Standardized Test
CO3	Develop the ability to analyze both opportunities and challenges within the realm of Digital Marketing.	An	С	Written test
CO4	Able to develop the capability to master Social Media marketing skills and expertise.	Ap	P	Practical Assignments/Group Work
CO5	Acquire the ability to evaluate SEO and SEM strategies.	Е	F	Interview/Quiz
CO6	Develop the capability to design and execute impactful Email Marketing Campaigns.	С	С	Standardized Test
CO7	Equip participants with the skills to develop innovative and captivating content strategies.	С	С	Case studies

Mod ule	Unit	Content	Hrs (45)	Internal (25)	Exter nal (50)
I		Introduction to Digital Marketing	9		
	1	Digital Marketing Overview: Meaning, Definition, Significance, Characteristics.			
	2	Traditional Marketing Vs Digital Marketing -7 C's & 5 A's of Digital Marketing			12
	3	Types of Digital Marketing for Businesses.			
	4	Digital Marketing Tools: Meaning, Types, Pros and Cons			
	5	Digital Marketing Trends (Influencer Marketing, Omni Channel Marketing). Jobs in Digital Marketing.			
	6	Artificial Intelligence, Video Marketing, Long-Form Content, Social Media Shopping, Progressive Web Pages.			
	7	Opportunities and Challenges in Digital Marketing. Ethical			
		Issues in Digital Marketing			
II		Social Media Marketing	9		
	8	Social Media: Meaning, Importance and Benefits.			

^{* -} Remember (R), Understand (U), Apply (Ap), Analyse (An), Evaluate (E), Create (C) # - Factual Knowledge(F) Conceptual Knowledge (C) Procedural Knowledge (P) Metacognitive Knowledge (M)

	9	Social Media Marketing: Meaning, Types, Tools.			
	10	Advantages and Disadvantages of Social Media Marketing		20	12
		(SMM).			
	11	Different Social Media Platforms: Types (Facebook, Twitter,			
		Instagram, LinkedIn, Snapchat, Pinterest, YouTube, TikTok,			
		WhatsApp and Telegram) & Its Use.			
III		SEO and SEM Essentials			
	12	SEO – Meaning, Process, Role of SEO in Digital Marketing - Types of SEO.	9		
	13	Difference between On-Page Optimization and Off-Page Optimization.			12
	14	Key elements of a successful On-Page Optimization. Keywords for an SEO campaign.			
	15	SEM – Meaning, Importance, Keywords for an SEM Campaign,			
		Google Ad words, Ad Creation, Keyword Targeting			
	16	Similarities of SEM and SEO			
	17	Differences between SEM and SEO.			
IV		E-Mail Marketing	9		
	18	E-Mail – Meaning & Definition, Types of E-Mails.			
	19	E-Mail Marketing, Meaning, Objectives, Benefits			14
	20	Types of E-Mail Marketing (Inbound E-mail marketing &			
		Outbound E-mail marketing).			
	21	E-Mail Marketing Campaign: Meaning, Types.			
	22	Automation in email marketing- Meaning – Features.			
V		Open Ended Module:	9	_	
		Explore case studies of successful digital campaigns and		5	
		strategies implemented by businesses in India.			
,		Hands-on-Experience in utilizing Social Media Platforms.			
		Expert Talk: Advanced SEO Strategies.			
		Expert Talk on Tips to enhance Email Marketing efforts and tracking an E-Mail Marketing Campaign.			

	PSO1	PSO2	PSO3	PSO4	PO1	PO2	PO3	PO4	PO5	PO6
CO 1	3	1	2	1	3	1	1	2	1	3
CO 2	3	3	3	2	2	3	2	1	1	3
CO 3	1	3	3	2	2	2	3	2	3	1
CO 4	1	3	3	1	2	3	3	1	1	3
CO 5	1	3	3	1	2	3	3	2	2	3
CO 6	2	3	3	2	2	3	3	1	2	3

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Level	Correlation
-	Nil
1	Slightly / Low
2	Moderate / Medium
3	Substantial / High

Assessment Rubrics:

Mode of Assessment - CCA (Continuous Comprehensive Assessment) -

Summative Assessment (SA)

- a. Written test
- b. Open book test
- c. Laboratory report
- d. Problem based assignments
- e. Individual project report
- f. Case study report
- g. Team project report
- h. Literature survey
- i. Standardized Test

Formative Assessment (FA)

- w. Practical Assignment
- x. Viva
- y. Quiz
- z. Interview
- aa. Class Discussion
- bb. Seminar
- cc. Group Tutorial work
- dd. Home assignments
- ee. Self and peer Assessments
- ff. Oral presentations
- gg. Observation of practical skills

REFERENCES

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- 2. Ryan, D. (2012). Marketing strategies for engaging the digital generation. Kogan Page.
- 3. Ahuja, V. (2015). Digital marketing. Oxford University Press.
- 4. Gupta, S. (2022). Digital marketing. McGraw-Hill Education.
- 5. Hanlon, A., & Akins, J. (2009). Quick win digital marketing. Oak Tree Press.